

Parkview Hotel – Responsible Service of Alcohol Policy

Responsible Service of Alcohol (RSA) refers to the service, consumption and promotion of alcoholic products in a manner that minimises the potential harm that may be caused by alcohol consumption to individuals, their families and the community generally.

The Parkview Hotel is committed to the responsible service and consumption of alcohol. To help ensure everyone has an enjoyable and safe time, we have introduced a range of strategies around the responsible supply and service of alcohol. These include but are not limited to:

- Alcohol will only be consumed in licensed areas
- Alcohol will only be served in standard drink measures
- An Approved Manager will be on duty when the bar is open
- Bar staff will be Responsible Service of Alcohol (RSA) trained
- Bar staff will not consume alcohol whilst on shift
- Free drinking water will be provided when the bar is open
- The liquor licence will be displayed at the bar
- Alcohol will not be served to any person who is intoxicated
- No alcohol will be sold or supplied to a person aged under 18
- Only approved forms of ID will be accepted in accordance with VCGLR requirements
- Approved manager/bar staff will encourage all patrons to take safe transport home
- Bar staff have the right to refuse service to any patron who staff feel are intoxicated

Getting drunk and drunken behaviour is viewed to be a common and sometimes expected part of the drinking experience in Victoria. Changing community acceptance of drunkenness and the problems that go with it is one of the most important parts of creating a less harmful drinking culture.

Creating support and expectations for licensed settings that encourage sensible drinking through the responsible service of alcohol is one strategy the Parkview Hotel can assist in reducing alcohol-related problems on and off its premises.